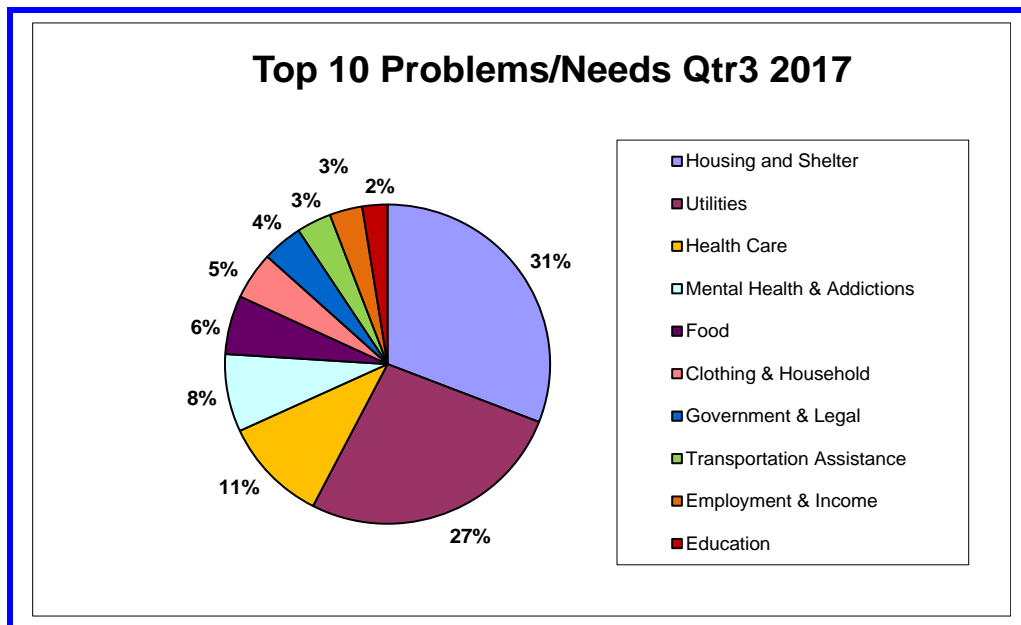


2-1-1 Oshkosh 3rd Quarter Snapshot –2017 (July - September)

Total Phone Contacts: 487



Top 10 Referred Services

St. Vincent de Paul – Oshkosh	68
ADVOCAP, Inc.	59
Rural Housing	25
Father Carr's Place 2B	14
Winnebago County Human Services	14
Energy Services for Winnebago County	12
Housing Authority-Winnebago County	12
Aging & Disability Resource Center-Winnebago	11
Salvation Army – Oshkosh	11
Oshkosh Area Community Pantry	8

Top 10 Problems/Needs

Housing/Shelter	161
Utilities	139
Health Care	55
Mental Health & Addictions	41
Food	31
Clothing & Household	25
Government & Legal	21
Transportation Assistance	18
Employment & Income	17
Education	13

Gender

Female	307
Male	100
Unknown	80

Ages

Adult	233
Unknown	140
Senior	111
Youth	3

How Heard About Us

Repeat User	221
Referral/Agency/Provider	134
Unknown	67
Word of Mouth	41
PR Materials	10
Internet	5
Phone Book	4
United Way	4
Media	1

Ethnicity

Caucasian/White	220
Unknown	168
Black/African American	71
Hispanic/Latino	15
Other	7
Asian	6
American Indian/Alaska Native	0